



For customers looking to get the most out of their existing IP-PBX investment, CBTS' SIP Trunking Solution is a cost-effective way to centralize and streamline voice communications over a robust network, through a single vendor. Unlike services that route calls over the public Internet, CBTS delivers your SIP-based voice communications over a private circuit and world-class fiber network. Our state-of-the-art technology delivers enhanced SIP features, fortified by industry-leading service level agreements (SLAs) and quality of service (QoS) policies.

## Centralize Your Communications

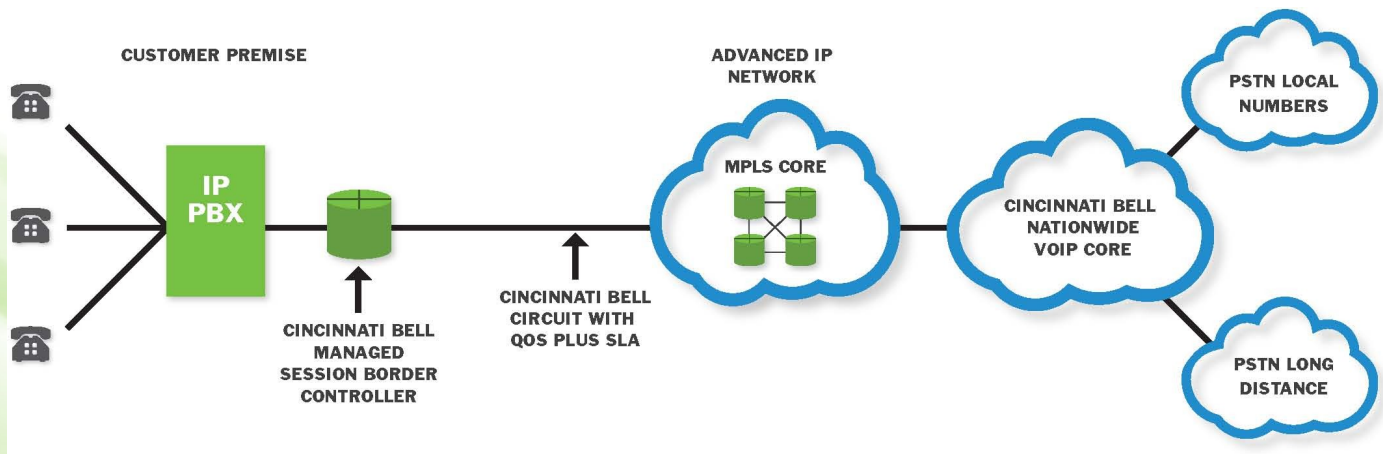
Delivering a business-class SIP trunking solution to connect all of your business office locations to your IP-PBX requires multiple components: call control, network connectivity, security, and advanced features. Using the public Internet, or sourcing these components from multiple providers, can create a support nightmare. CBTS' SIP Trunking Solution delivers simplicity and efficiency, by providing all of the necessary components through a single vendor, nationwide. Our easy-to-use web interface gives you the control to make changes whenever and wherever you want. When you need live assistance, our dedicated technical support team is ready to provide expert assistance.

## Sociability & Adaptability

Understanding that every business has a unique set of needs, CBTS' Solutions Engineering Team designs a custom solution that delivers the exact amount of call concurrency demanded by your business. As your business grows, CBTS' SIP Trunking Solution grows with you, allowing you to add concurrent call capacity and telephone numbers, from across the country, with ease.

## Guaranteed

CBTS understands that voice communications are the backbone of your business. That's why our SIP Trunking Solution offers many unique features in the industry. Our proprietary SkyCube testing program ensures your IP-PBX is compatible before we activate your service. Your business is then connected to geographically redundant data centers that deliver world-class dependability. We deliver a fully managed solution, including professional project management, onsite installation, and 24/7 technical support. Lastly, we back our solution with an industry-leading SLA and include features such as QoS and automatic disaster recovery.





SIP Trunking from CBTS enables you to reduce costs, increase efficiency, and centralize the voice communications of the various locations of your business. Unlike Internet-based services, CBTS SIP Trunking guarantees the availability and voice quality that your business needs while providing unparalleled technical support.

In addition to a hardened VoIP platform hosted in carrier-grade, geographically redundant data centers, CBTS SIP Trunking offers pre-deployment interoperability testing (SkyCube), network voice security (SBC), and a QoS-aware IP network. Your installation is delivered by dedicated technical project managers and backed with a superior business-class support infrastructure. With CBTS SIP Trunking, quality is ensured.

## Features and Benefits

- Transport delivered over CBTS' world-class data network; a variety of speed options through CBTS private Ethernet services or MPLS sold separately
- Premise-based Cisco Session Border Controller (SBC) for increased security and reliability
- SkyCube PBX interoperability testing ensures your IP PBX is fully compatible prior to going live
- Nationwide voice network means number portability in more than 7,300 rate centers, covering over 85% of the U.S.
- Domestic, international, and toll-free long distance capabilities
- Disaster recovery call forwarding
- Web portal access and web-based administrative control

## Optional Features

- Virtual DID numbers
- DID-level call forwarding
- Account codes
- Fax-to-email
- Hosted auto-attendant
- Cloud-based voice mail

## Technical Specs

- T.38, G.711, G.729 supported
- QoS controlled throughout CBTS network
- Advanced technical service center staffed 24/7
- E-911 and CNAM provided
- Geographically redundant data centers
- Compliant with SIPConnect 1.0 standards
- Member of Avaya Devconnect service provider program

**For more information or to schedule a free technology consultation, please contact your CBTS account manager, visit [www.cinbell.com/voip](http://www.cinbell.com/voip), or call us at 1.866.587.CBTS (2287).**

